This toolkit includes assessments that can be used to measure learning during Cultural Orientation. While assessments have been presented as separate stand-alone formal assessments, any of these assessments could be used in combination with each other and adapted as informal assessments. The key consideration is that it is accessible to all learners, and is implemented in a consistent way for RSCs to examine learning of participants during pre-departure CO.

**KEY CONSIDERATIONS**

- The following assessment will work better with high-literacy participants who have experience with formal testing. However, it can be adapted for other groups.
- The questions can be reduced, increased, or modified based on population, time, and resources.
- This assessment could be used in a pre- and post-test format.

**INSTRUCTIONS**

*Literate participants*: Read each question and select the correct answer or answers.

*Low-literacy participants*: Listen to each question and the possible answer choices. Then select the correct answer or answers.

*Illiterate participants*: Listen to each question and the possible answer choices. Put your heads down, or close your eyes, and when you hear the correct answer or answers, raise your hand.

**QUESTIONS**

**TRAVEL**

Are there restrictions on luggage size? Select one.

- a. Yes
- b. No

What are you allowed to bring into the U.S. from another country? Select one.

- a. Recreational drugs
- b. Herbal medicine
- c. Prescription medicine
- d. Raw food
- e. Knife
What is the promissory note that you have to sign? Select one.
- a. A promise to repay the cost of airfare to the U.S.
- b. A promise to repay the first month's rent
- c. A promise to obey all of the laws in the U.S.
- d. A promise to always tell the truth

Which of the following is acceptable to do on an airplane? Select one.
- a. Ask the flight attendant a question about your flight
- b. Shout to your relatives sitting far away from you
- c. Smoke a cigarette
- d. Send young children to go to the bathroom alone

What is in your IOM bag? Select all that apply.
- a. Medical documents
- b. Plane tickets
- c. Boarding letter
- d. Apartment address
- e. U.S. passport

What is the main purpose of the Resettlement Agency? Select all that apply.
- a. To connect you to other services that you need to start your life
- b. To give you a job
- c. To pay your expenses as long as you need them to
- d. To provide immediate help any time you need it
- e. To help you with basic expenses and the things you need for at least 30 days

Which services will you receive when you arrive to the United States? Select all that apply.
- a. Housing
- b. Furniture
- c. Food
- d. A job
- e. A car

Do all refugees receive the same services? Select one.
- a. Yes
- b. No

How long will you receive initial resettlement services? Select one.
- a. 10-20 days
- b. 30-90 days
- c. 1 year
- d. As long as I need them
ROLE OF RESETTLEMENT AGENCY (CONTINUED)

How can you be successful when you arrive in the United States? Select all that apply.
   a. Look for a job
   b. Have a good attitude
   c. Don't communicate
   d. Miss appointments
   e. Be on time

HOUSING

When you arrive in the United States, will housing be provided? Select one.
   a. Yes
   b. No

Does housing cost the same everywhere in the United States? Select one.
   a. Yes
   b. No

What should you do if strangers come to your door? Select all that apply.
   a. Open the door and let them in
   b. Ask them who they are and what they want, if you speak some English
   c. Do not let them in if they make you feel uncomfortable

What number do you call in case of a life-threatening emergency? Select one.
   a. The number for your Resettlement Agency
   b. 911

You must sign a lease to rent a house or apartment. Select one.
   a. True
   b. False

HEALTH

What will be your first contact with the United States healthcare system? Select one.
   a. Seeing many different doctors
   b. Initial health screening
   c. I won't have to go to the doctor
   d. The Resettlement Agency

Healthcare is the same everywhere in the United States. Select one.
   a. True
   b. False

How will you cover your medical costs? Select all that apply.
   a. You must use your savings to pay for medical costs
   b. First eight months you will receive health insurance through the government
   c. You may obtain health insurance through an employer
   d. If you are 65 or older, the United States will provide health insurance
HEALTH (CONTINUED)

A person should go to the emergency room (ER) only when experiencing serious health problems. Select one.

- a. True
- b. False

How can having proper hygiene help you? Select all that apply.

- a. Get and keep a job
- b. Keep your body healthy
- c. Assist with your mental health
- d. Find a good doctor

CULTURAL ADJUSTMENT

How can you cope with stress and culture shock? Select all that apply.

- a. Share a meal with friends
- b. Connect with your religious community
- c. Listen to music that you enjoy
- d. Shut yourself in your house for three days

Which statement about life in the United States is correct? Select one.

- a. It will be just like the country you came from, nothing will change
- b. You will be on your own to learn everything you need to know
- c. Everything will be easy to get used to
- d. Many things will be new and different, and it will take time to adjust

Which statement about life in the United States is correct? Select one.

- a. You should forget all of your traditions because they are not important anymore
- b. You should keep your traditions and also learn about the traditions of other Americans
- c. You should keep your traditions and not pay attention to American traditions
- d. You should keep your traditions but not teach them to your children

Maria, her husband, and her three young children have just resettled in the United States. Which one of the following should Maria expect? Select one.

- a. Maria's husband will work while she stays home with the children
- b. Maria and her husband will agree about following American customs
- c. Maria's children will learn English faster than she does
- d. Maria will not need to learn English

Which method of discipline is usually considered illegal in the U.S.? Select one.

- a. Hitting your child with a stick
- b. Giving your child chores to do
- c. Taking away a favorite toy
- d. Not allowing your child to go to a friend's house

RIGHTS & RESPONSIBILITIES

Which of the following is legal in the U.S.? Select one.

- a. Beating your wife or child
- b. Leaving children under the age of 6 alone
- c. Speaking a language other than English in public
- d. Fighting in public
- e. Urinating in public
- f. Drinking alcohol under the age of 21
RIGHTS & RESPONSIBILITIES (CONTINUED)

What might happen if a refugee breaks the law in the U.S.? Select one.
   a. He or she may have to go to school to learn about American laws
   b. He or she may be forgiven, because they didn't know the law
   c. He or she may have to bribe the police
   d. He or she may go to jail

The U.S. has laws that regulate which area of daily life? Select one.
   a. How you discipline your children
   b. What you can talk about at home
   c. What you can talk about in public
   d. What religion you can practice

It has been two months since Abi arrived in the United States and he still does not have a job. His uncle is working in another state and says there are many jobs available there. Abi is thinking about moving to his uncle's state to find a job. What should Abi do? Select one.
   a. He should move to his uncle's state as quickly as possible without discussing it with anyone
   b. He should ask his friends if they think he should move
   c. He should discuss his options with Resettlement Agency staff
   d. He should not move to his uncle's state

What economic rights do you have as a refugee in the United States? Select all that apply.
   a. Obtain a passport
   b. Seek employment
   c. Access public assistance
   d. Vote
   e. Join the military

EMPLOYMENT

After you arrive in the United States, when should you start looking for a job? Select one.
   a. You should start as soon as possible
   b. You should wait until you know English
   c. You should wait until your cash assistance is finished
   d. You do not need to look for a job for yourself, someone will find one for you

Which of the following is a true statement about employment in the United States? Select one.
   a. You will probably not have to work for your first year in the United States
   b. You will have little trouble finding a job in the same career you had at home
   c. Your Resettlement Agency will find a well-paying job for you
   d. You will probably have to start at a low-paying, entry-level job

Why should you prioritize getting a job? Select all that apply.
   a. To pay for basic needs
   b. To save money
   c. Assistance is limited
   d. To stay in the United States
   e. To support self and family
   f. To become a citizen
EMPLOYMENT (CONTINUED)

Where can you find out about job openings? Select all that apply.

- a. Friends
- b. At the movies
- c. Help wanted signs
- d. Newspapers and online
- e. Sitting at home

Which of the following can an employer do? Select one.

- a. An employer can pay a refugee less than other Americans
- b. An employer can refuse to hire someone who is a refugee
- c. An employer can fire someone for reporting discrimination in the workplace
- d. An employer can expect you to work with employees of the opposite sex

EDUCATION

How can you learn English? Select all that apply.

- a. Avoid speaking to other English speakers
- b. Attend English language class
- c. Watch English movies and television shows
- d. Practice speaking English with others
- e. Listen to the radio or podcasts

Your friend feels shy about going to her child's school for parent-teacher meetings because she doesn't speak English. Should she go to the meeting anyway? Select one.

- a. No, she should learn English before meeting her child's teachers
- b. Yes, she does not have to know how to speak English, and she has the right to an interpreter

Attending higher education institutions (like university) is free for all adults. Select one.

- a. True
- b. False

Which of the following is true about education in the United States? Select one.

- a. It will be paid for by the government for adult refugees
- b. It is free for refugees up to 18 years old attending public school
- c. It is optional for children
- d. It is more important for boys than for girls

What are parents expected to do for their children in school? Select all that apply.

- a. See that their children get to school on time
- b. See that their children do their homework
- c. Pay for their children's school books
- d. Attend school meetings