

REFUGEE COMMUNICATIONS TOOLKIT TOOL 3: SETTLE IN MOBILE AND DESKTOP APP

OVERVIEW

The *Settle In* mobile and desktop app serve as a Cultural Orientation travel companion for refugees throughout the resettlement journey from pre-departure to post-arrival. With a focus on an interactive, personalized experience and on-the-go needs, *Settle In* allows refugees to jump directly into any USRAP or CO chapter and find iterative, instructional lessons followed by easy, game-like quizzes. Using images that mirror the COREnav website, *Settle In* has a welcoming color palette and rewards users with customized badges for completed chapters. To protect user privacy and personal information, no login is required for use, and progress through the app is stored only on the user's device. Refugees are free to skip around, retake lessons, and share with family and friends. In this way, *Settle In* enhances the understanding and retention of vital resettlement and CO information.

The *Settle In* mobile app is available for download on the App Store and Google Play. The *Settle In* desktop app (desktop.settlein.app) offers the same content and interactivity as the mobile version, but allows access via a work or personal computer. As such, CO providers can more easily integrate *Settle In* into their CO delivery either in the classroom or during one-on-one or small group CO.



Options for Using the Settle In App in Your Work

- Augment CO instruction by using the *Settle In* app in class:
 - Create activities using the mobile app lessons by encouraging refugees to download the app or provide tablets or phones to refugees
 - Assign Settle In chapters as homework

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- Use *Settle In* as a way to impart CO information during casework appointments, circuit rides, or home visits
- Download *Settle In* onto a tablet or mobile phone and ask a volunteer to encourage refugees to play with it in your lobby or waiting area
- Encourage all staff at the RSC/RA to download *Settle In* and use it to empower refugees to learn more on a specific topic
- Promote *Settle In* to new staff, interns, interpreters, and volunteers to increase knowledge about refugee resettlement

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