**Template: Touch Points to Integrate CORE Resources during R&P Period**

*Brainstorm all the moments when a refugee interacts with someone from your office. List each activity as its own touch point and populate relevant resources to share or utilize during the touch point. If helpful, assign people or teams responsible for each interaction. We populated a few to get you started.*

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| **Touch Point** | **Relevant Resources** |
| 24-hour home visit | * Review Reception and Placement Overview from COREnav.org ([fact sheet](https://corenav.org/en/resources/reception-and-placement-overview-fact-sheet/), [podcast](https://corenav.org/en/resources/reception-and-placement-overview-podcast/), or [video](https://corenav.org/en/resources/resettlement-and-placement-overview-video/)) in their language or with interpretation * Review Resettlement Services from COREnav.org ([fact sheet](https://corenav.org/en/resources/resettlement-agency-in-the-united-states-fact-sheet/), [podcast](https://corenav.org/en/resources/resettlement-services-podcast/), [video](https://corenav.org/en/resources/resettlement-services-slideshow/)) in their language or with interpretation * Provide relevant information about Transportation from COREnav.org ([fact sheet](https://corenav.org/en/resources/public-transportation-in-the-u-s-fact-sheet/), [podcast](https://corenav.org/en/resources/public-transportation-in-the-united-states-podcast/), [video](https://corenav.org/en/resources/public-transportation-in-the-u-s-slideshow/)) in their language or with interpretation, supplementing with localized information * As appropriate, invite client to review the following topics on COREnav.org: housing, health, and resettlement agency |
| Going to the bank | * Provide and/or refer to [Money Management](https://corenav.org/en/programs/cultural-orientation/money-management/) from COREnav.org ([fact sheet](https://corenav.org/en/resources/money-management-in-the-u-s-fact-sheet/), [podcast](https://corenav.org/en/resources/money-management-in-the-u-s-podcast/)) * Review or have client complete all or pieces of “Money Management” chapter on [*Settle In*](https://corenav.org/en/settle-in/) in their language or with interpretation (either on phone or desktop version) * As appropriate reference all or pieces Digital Awareness for Refugees from COREnav.org ([fact sheet](https://corenav.org/en/resources/digital-awareness-for-refugees-in-the-u-s-fact-sheet/), [podcast](https://corenav.org/en/resources/digital-awareness-for-refugees/)) in their language or with interpretation |
| Transportation orientation | * Review or have client complete all or lessons of “Transportation” chapter on [Settle In](https://corenav.org/en/settle-in/) in their language or with interpretation supplementing with localized information * Provide and/or refer to [Transportation](https://corenav.org/en/programs/cultural-orientation/transportation/) from COREnav.org ([fact sheet](https://corenav.org/en/resources/public-transportation-in-the-u-s-fact-sheet/), [podcast](https://corenav.org/en/resources/public-transportation-in-the-united-states-podcast/), [video](https://corenav.org/en/resources/public-transportation-in-the-u-s-slideshow/)) supplementing with localized information |
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