

QUESTION BANK BY TOPIC

The following are potential questions that can be adapted and used as appropriate to meet the objectives and indicators for pre-departure CO. Questions are categorized by topic. Not all indicators are reflected, as certain indicators will need to be contextualized for each RSC.

Please note that there are many types of questions that can be used in assessments. The following questions only represent single-response multiple choice or multiple-response multiple choice. These also do not represent an exhaustive list of question possibilities. RSCs may adapt and use these questions as appropriate, and may opt to use other question types as appropriate for their learners. When writing questions, it is also important to consider how translation or interpretation may influence comprehension of questions by learners.

TRAVEL

Are there restrictions on luggage size?

- a. Yes**
- b. No

What are you allowed to bring into the U.S. from another country?

- a. Recreational drugs
- b. Herbal medicine
- c. Prescription medicine**
- d. Raw food
- e. Knife

Who can help you on the flight to the United States?

- a. A flight attendant**
- b. The RSC

Can you smoke on the plane?

- a. Yes
- b. No**

Who can pick you up at the airport?

- a. No one
- b. Someone from UNHCR
- c. Friends**
- d. Resettlement Agency**
- e. Family**

What is the promissory note that you have to sign?

- a. A promise to repay the cost of airfare to the U.S.**
- b. A promise to repay the first month's rent
- c. A promise to obey all of the laws in the U.S.
- d. A promise to always tell the truth

TRAVEL (CONTINUED)

Which of the following is acceptable to do on an airplane?

- a. Ask the flight attendant a question about your flight**
- b. Shout to your relatives sitting far away from you
- c. Smoke a cigarette
- d. Send young children to go to the bathroom alone

What is in your IOM bag?

- a. Medical documents**
- b. Plane tickets**
- c. Boarding letter**
- d. Apartment address
- e. U.S. passport

Can you pack your IOM bag in your checked luggage?

- a. Yes
- b. No**

Is your travel to the United States free?

- a. Yes
- b. No**

How much time do you have to repay your travel loan?

- a. 1 month
- b. 6 months
- c. 3 years**
- d. 5 years

ROLE OF THE LOCAL RESETTLEMENT AGENCY

What is the main purpose of the Resettlement Agency?

- a. To connect you to other services that you need to start your life**
- b. To give you a job
- c. To pay your expenses as long as you need them to
- d. To provide immediate help any time you need it
- e. To help you with basic expenses and the things you need for at least 30 days**

Who will be your most accurate source of information regarding resettlement in the first several months in the United States?

- a. Friends and family who are already in the U.S.
- b. An American friend or neighbor
- c. Your Resettlement Agency case manager**
- d. What you see on television

Which material goods will you receive when you arrive to the United States?

- a. Housing**
- b. Furniture**
- c. Food**
- d. A job
- e. A car

ROLE OF THE LOCAL RESETTLEMENT AGENCY (CONTINUED)

Do all refugees receive the same services?

- a. Yes
- b. No**

The Resettlement Agency must provide you with new furniture.

- a. True
- b. False**

The Resettlement Agency must find a job for you.

- a. True
- b. False**

How long will you receive initial resettlement services?

- a. 10-20 days
- b. 30-90 days**
- c. 1 year
- d. As long as I need them

If you choose to move to a new community, your Resettlement Agency is required to help you move and to connect you with services in the new community.

- a. True
- b. False**

How can you be successful when you arrive in the United States?

- a. Look for a job**
- b. Have a good attitude**
- c. Don't communicate
- d. Miss appointments
- e. Be on time**

HOUSING

When you arrive in the United States, will housing be provided?

- a. Yes**
- b. No

What kind of housing will be arranged for you in the United States?

- a. Safe**
- b. Clean**
- c. Large
- d. Government-owned

Which household items will be provided?

- a. Mattress**
- b. Car
- c. Linens**
- d. Dishes**
- e. Television
- f. Toilet paper**

HOUSING (CONTINUED)

Does housing cost the same everywhere in the United States?

- a. Yes
- b. No**

Which of the following is true about landlords?

- a. Your landlord will spy on you if he or she has a key
- b. Your landlord can increase the rent at anytime
- c. Any damage to the home is the responsibility of the landlord
- d. Your landlord is required to pay you back if you hire someone to fix something in your home
- e. Your landlord must give you notice before asking you to move out of your home**

Which of the following actions could bring insects or mice into your home?

- a. Leaving food uncovered and out on the counter**
- b. Putting food in the refrigerator
- c. Leaving kitchen trash in the trash can for many days**

What are your responsibilities as a tenant?

- a. Make a lot of noise
- b. Have a messy yard
- c. Pay rent on time**
- d. Take out trash**
- e. Keep your home clean**
- f. Respect public areas**

What number do you call in case of a life-threatening emergency?

- a. The number for your Resettlement Agency
- b. 911**

You must sign a lease to rent a house or apartment.

- a. True**
- b. False

HEALTH

What will be your first contact with the United States healthcare system?

- a. Seeing many different doctors
- b. Initial health screening**
- c. I won't have to go to the doctor
- d. The Resettlement Agency

In the United States, you may receive additional necessary immunizations.

- a. True**
- b. False

The Resettlement Agency will assist in arranging your initial health screening.

- a. True**
- b. False

HEALTH (CONTINUED)

Healthcare is the same everywhere in the United States.

- a. True
- b. False**

How will you cover your medical costs?

- a. You must use your savings to pay for medical costs
- b. First eight months you will receive health insurance through the government**
- c. You may obtain health insurance through an employer**
- d. If you are 65 or older, the United States will provide health insurance**

A person should go to the emergency room (ER) only when experiencing serious health problems.

- a. True**
- b. False

Which type of people are likely to receive long-term, free healthcare from the government in the United States?

- a. People aged 65 or older**
- b. Adult refugees
- c. Children under 18
- d. Pregnant women

What can you do to practice proper personal hygiene?

- a. Brush your teeth twice a day**
- b. Use deodorant**
- c. Wash clothes frequently**
- d. Don't shower or bathe

How can having proper hygiene help you?

- a. Get and keep a job**
- b. Keep your body healthy**
- c. Assist with your mental health**
- d. Find a good doctor

Maintaining proper personal hygiene can help you get and keep a job.

- a. True**
- b. False

CULTURAL ADJUSTMENT

Adjusting fully to your new community can take 2 to 5 years.

- a. True**
- b. False

How can you cope with stress and culture shock?

- a. Share a meal with friends**
- b. Connect with your religious community**
- c. Listen to music that you enjoy**
- d. Shut yourself in your house for three days

CULTURAL ADJUSTMENT (CONTINUED)

Open and honest communication among family members will help make the adjustment process easier.

- a. True
- b. False

If you are experiencing culture shock, how might you feel?

- a. Angry
- b. Sad
- c. Happy
- d. Uninterested in eating

Who may experience a change in family roles in the United States?

- a. No one
- b. Men and women
- c. Teenagers
- d. Elderly individuals

Which statement about life in the United States is correct?

- a. It will be just like the country you came from; nothing will change
- b. You will be on your own to learn everything you need to know
- c. Everything will be easy to get used to
- d. Many things will be new and different, and it will take time to adjust

Which statement about life in the United States is correct?

- a. You should forget all of your traditions because they are not important anymore
- b. You should keep your traditions and also learn about the traditions of other Americans
- c. You should keep your traditions and not pay attention to American traditions
- d. You should keep your traditions but not teach them to your children

Maria, her husband, and her three young children have just resettled in the United States. Which one of the following should Maria expect?

- a. Maria's husband will work while she stays home with the children
- b. Maria and her husband will agree about following American customs
- c. Maria's children will learn English faster than she does
- d. Maria will not need to learn English

Which method of discipline is usually considered illegal in the U.S.?

- a. Hitting your child with a stick
- b. Giving your child chores to do
- c. Taking away a favorite toy
- d. Not allowing your child to go to a friend's house



RIGHTS & RESPONSIBILITIES

In the United States, what is something that only U.S. citizens have the right to do?

- a. Vote in elections**
- b. Own a business
- c. Drive a car
- d. Buy a home

Which of the following is legal in the U.S.?

- a. Beating your wife or child
- b. Speaking a language other than English in public**
- c. Fighting in public
- d. Urinating in public
- e. Drinking alcohol under the age of 21

What might happen if a refugee breaks the law in the U.S.?

- a. He or she may have to go to school to learn about American laws
- b. He or she may be forgiven, because he or she didn't know the law
- c. He or she may have to bribe the police
- d. He or she may go to jail**

The U.S. has laws that regulate which area of daily life?

- a. How you discipline your children**
- b. What you can talk about at home
- c. What you can talk about in public
- d. What religion you can practice

It has been 2 months since Abi arrived in the United States and he still does not have a job. His uncle is working in another state and says there are many jobs available there. Abi is thinking about moving to his uncle's state to find a job. What should Abi do?

- a. He should move to his uncle's state as quickly as possible without discussing it with anyone
- b. He should ask his friends if they think he should move
- c. He should discuss his options with Resettlement Agency staff**
- d. He should not move to his uncle's state

What economic rights do you have as a refugee in the United States?

- a. Obtain a passport
- b. Seek employment**
- c. Access public assistance**
- d. Vote
- e. Join the military

Will you have the right to work in the United States?

- a. Yes**
- b. No

When should you apply for permanent residence?

- a. As soon as I arrive
- b. 6 months after arrival
- c. 1 year after arrival**
- d. 5 years after arrival

EMPLOYMENT

What is the fastest way to self-sufficiency?

- a. Buy a car
- b. Go to school
- c. Get a job**
- d. Buy a computer

After you arrive in the United States, when should you start looking for a job?

- a. You should start as soon as possible**
- b. You should wait until you know English
- c. You should wait until your cash assistance is finished
- d. You do not need to look for a job for yourself, someone will find one for you

The government or your Resettlement Agency must find a job for you.

- a. True
- b. False**

Learning English can help you find a job and increase your job opportunities.

- a. True**
- b. False

Which of the following is a true statement about employment in the United States?

- a. You will probably not have to work for your first year in the United States
- b. You will have little trouble finding a job in the same career you had at home
- c. Your Resettlement Agency will find a well-paying job for you
- d. You will probably have to start at a low-paying, entry-level job**

Why should you prioritize getting a job?

- a. To pay for basic needs**
- b. To save money**
- c. Assistance is limited**
- d. To stay in the United States
- e. To support self and family**
- f. To become a citizen

Where can you find out about job openings?

- a. Friends**
- b. At the movies
- c. Help wanted signs**
- d. Newspapers and online**
- e. Sitting at home

Which of the following is a responsibility that you have in the workplace?

- a. To be on time**
- b. To work extra without being paid
- c. To speak only English
- d. To do favors for your supervisor

EDUCATION

How can you learn English?

- a. Avoid speaking to other English speakers
- b. Attend English language class**
- c. Watch English movies and television shows**
- d. Practice speaking English with others**
- e. Listen to the radio or podcasts**

Public school is free for children in the United States.

- a. True**
- b. False

Your friend feels shy about going to her child's school for parent-teacher meetings because she doesn't speak English. Should she go to the meeting anyway?

- a. No, she should learn English before meeting her child's teachers.
- b. Yes, she does not have to know how to speak English, and she has the right to an interpreter.**

Americans believe that you can only learn when you are young.

- a. True
- b. False**

Attending higher education institutions (like university) is free for all adults.

- a. True
- b. False**

Which of the following is true about education in the United States?

- a. It will be paid for by the government for adult refugees
- b. It is free for refugees up to 18 years old attending public school**
- c. It is optional for children
- d. It is more important for boys than for girls

What are parents expected to do for their children in school?

- a. See that their children get to school on time**
- b. See that their children do their homework**
- c. Pay for their children's school books
- d. Attend school meetings**



Cultural Orientation Resource Exchange

8719 Colesville Road, 3rd Floor • Silver Spring, MD 20910

www.coresourceexchange.org



The contents of this document were developed under an agreement financed by the Bureau of Population, Refugees, and Migration, United States Department of State but do not necessarily represent the policy of that agency and should not assume endorsement by the Federal Government. This material is in the public domain and may be reproduced.