

R&P Cultural Orientation Model Assessment, Burmese

Participant Name _____ Case # _____

Assessor Name _____

Date CO Completed _____ Date of Assessment _____

Additional Notes _____

Reminders for assessors:

- Locally- or culturally-relevant terms may be substituted in English or in the language of the assessment.
- Any term used in English or other languages may be defined or rephrased if the participant does not understand the word.
- Partial credit should only be awarded where indicated. “Prompt” and “Incorrect” boxes do not receive credit.
- The assessment should be given to one participant at a time.
- Do not indicate to the participant whether responses are correct or incorrect during the administration of the assessment. You can say “thank you” or “ok” after each response to indicate you are moving on to the next question.
- You should provide reassurance or stop the assessment if the participant becomes upset or frustrated.
- You should prompt the participant for another answer or to be more specific if (1) the answer was almost correct but too vague, (2) the participant misunderstood the question, or (3) the participant indicates the question is not applicable to her or him.

Before beginning the assessment:

- Make a statement such as the following:

“We are conducting this assessment to find out how much you know about the U.S. after attending cultural orientation. Your responses will not have any impact on the services provided to you and your name will not be used in any reports about the results. Please let me know if you need to stop or take a break.”

“ယည်ကျေးမှုမိတ်ဆက်သင်တန်းကို တက်ရောက်ပြီးတဲ့နောက် အမေရိကန်ပြည်ထောင်စုအကြောင်း သင့် ဘယ်လောက်ထိ သိရှိလာပြီလဲ ဆိုတာကို သိနိုင်ဖို့အတွက် ဒီစမ်းစစ်လေ့လာမှုကို ပြုလုပ်တာဖြစ်ပါတယ်။ သင့်ရဲ့ အဖြေဖြေကြောင့် သင့် လက်ခံရရှိနေတဲ့ အထောက်အပံ့တွေကို ထိခိုက်စေမှာ မဟုတ်သလို ဒီလေ့လာစမ်းစစ်မှုရဲ့ ရလဒ်တွေကို ပြန်လည် တင်ပြတဲ့အခါမှာလည်း သင့်နံမည်ကို ဖော်ပြမှာမဟုတ်ပါဘူး။ သင့်အနေနဲ့ မေးခွန်းတွေ ဖြေဆိုနေချိန်မှာ နားချိန် ခက် ယူချင်တယ်ဆိုရင်လည်း ခွင့်တောင်းလို့ရပါတယ်။”

- This statement can be made in any language and using any wording that feels comfortable, as long as the following ideas are conveyed:
 - Results will not affect services provided to individuals or case members.
 - Data will not be reported publicly by name.
 - Participants may stop or take a break at any time.



1	What is one reason why it is important to learn English? အင်္ဂလိပ်စာ လေ့လာနဲ့ ဘာကြောင့် အရေးကြီးတယ်ဆိုတဲ့ အကြောင်းပြချက်တစ်ခုကို ပြောဖြေပေးပါ။
<p><i>Response:</i></p> <div style="text-align: right; margin-top: -20px;"> <input type="checkbox"/> Correct <input type="checkbox"/> Incorrect </div>	
Give 1 point for correct answer	

Reason should reflect survival or comfort in the U.S., e.g., employment, acculturation, talking to Americans, English is the language spoken here. A response like “because the case worker said to” should not be considered a correct answer. If the participant states that s/he already speaks English, prompt “Why is it important for anyone in the U.S. to learn English?” အမေရိကန်နိုင်ငံမှာ လုပ်ငန်းအတွက် အင်္ဂလိပ်စာလေ့လာနဲ့ ဘာကြောင့် အရေးကြီး ပါသလဲ။

2	What is your address and phone number? သင့်ရဲ့ အိမ်လိပ်စာနဲ့ ဖုန်းနံပါတ်က ဘာပါလဲ။
<p><i>Address (Must include house #, street name, apt # [if applicable], and city):</i></p> <div style="text-align: right; margin-top: -20px;"> <input type="checkbox"/> Displayed or said correctly <input type="checkbox"/> Incorrect </div>	
Give 0.5 point for correct answer	
<p><i>Phone number (Must have area code if routinely stated by locals):</i></p> <div style="text-align: right; margin-top: -20px;"> <input type="checkbox"/> Displayed or said correctly <input type="checkbox"/> Incorrect </div>	
Give 0.5 point for correct answer	
EXEMPTION: Participant has no phone <input type="checkbox"/> Exempt	

*Information must be said, written, or displayed in English. You may prompt the participant if s/he does not mention a critical element (e.g., “**What is the city?**” ဘာမြို့လဲ), and all critical elements must be stated accurately for full credit. If a participant cannot remember address and/or phone number or cannot say it in English, prompt “**Do you have it written down on something you carry with you?**” “**တစိတ်နှင့်အတွက် သွားလေရာပါတဲ့ အရာတစိတ်အပေါ်မှာ ရေးမှတ်ထားပါသလား။**” Displaying address and phone number on something carried at all times (including cell phone or pocket card) should be considered a correct answer. If participant does not have a personal phone number, you may mark “Exempt.”*

3 ၃။	<p>Can you tell me two services provided by [name of agency] that help refugees resettle or adjust to life in the U.S.?</p> <p>ဒုက္ခသည်ပြန်လည် အကြောင်းပိုင်ရေး သို့မဟုတ် အမေရိကန်ပြည်ထောင်စုမှာ ဘဝကို လိုက်လျော့ညီတွေ နေထိုင်နိုင်ရေး ကူညီဆောင်ရွက်ပေးတဲ့အဖွဲ့အစည်း [အဖွဲ့အမည်] က ကူညီလုပ်ဆောင်ပေးတဲ့ အရာနှစ်ခုကို ပြောပြပေးပါ။</p>						
<p><i>Response 1:</i></p>							
<table> <tr> <td>Correct</td> <td>Prompt</td> <td>Incorrect</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </table>		Correct	Prompt	Incorrect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Correct	Prompt	Incorrect					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<p><i>Response 2:</i></p>							
<table> <tr> <td>Correct</td> <td>Prompt</td> <td>Incorrect</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </table>		Correct	Prompt	Incorrect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<p><i>If needed, response 3:</i></p>							
<table> <tr> <td>Correct</td> <td>Incorrect</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </table>		Correct	Incorrect	<input type="checkbox"/>	<input type="checkbox"/>		
Correct	Incorrect						
<input type="checkbox"/>	<input type="checkbox"/>						
<i>Give 0.5 point for each correct answer (maximum 1 point)</i>							

If client names something related to but not the responsibility of the resettlement agency or does not specify how the service provided by another organization is connected to the agency (e.g., says “public assistance” instead of “signs me up for public assistance”), prompt “**Can you think of anything else?**” “တော်းနောက်ထိုင် တရာ့ ဘာတွေ

ရှိခိုင်းမလဲ။ If an individual’s responses are all too general (e.g., “they will help me,” “health”), you may **prompt** “**Can you think of specific things they can do to help you adjust to life in the U.S.?**” “အမေရိကန်ပြည်ထောင်စု၊ ဘဝကို လိုက်လျော့ညီတွေဖြစ်အောင် နေထိုင်နိုင်အတွက် သုတေသန ကူညီလုပ်ကိုင်ပေးနိုင်တယ် ဆိတဲ့

အသေးစိတ်တိတိကျကျ ဘာကြောနိုင်းမလဲ။ Local resettlement agencies should provide assessors with a list of correct responses (e.g., what direct services and referrals are offered) and what responses are close but not directly connected or too vague and thus suitable for prompting.

4 ၅။	<p>For each health concern that I say, indicate whether you should care for it yourself, make an appointment with your doctor's office, or go to a hospital emergency room.</p> <p>ကျနော်/ကျမ ပြောတဲ့ ကျန်းမာရေးဆိုင်ရာ စိုးရိမ်ချက် တရာ်ချင်းသီအတွက် သင်အနေနဲ့ ကိုယ့်အသာပဲ ဂရစိုက် ကုသသင့်သလား၊ ဆရာဝန်ထံမှာ ရက်ချိန်းယူ သွားတွေ့သင့်သလား ဒါမှမဟုတ် ဆေးရုံ အရေးပေါ်ခန်းကို သွားသင့်သလား ဆိုတာကို ဖော်ပြပါ။</p>	
	<p>#1: Your chest or heart hurts ၁။ သင့်ရဲ့ ရင်ဘက် သို့မဟုတ် နှလုံးနေရာက နာကျင်နေပါတယ်။</p> <p>(Answer: hospital)</p>	<div style="display: flex; justify-content: space-around;"> Correct <input type="checkbox"/> Incorrect <input type="checkbox"/> </div>
	<p>#2: You have a runny nose ၂။ သင် အအေးမီ နာဆေးနေပါတယ်။</p> <p>(Answer: yourself)</p>	<div style="display: flex; justify-content: space-around;"> Correct <input type="checkbox"/> Incorrect <input type="checkbox"/> </div>
	<p>#3: You have an earache for three days ၃။ သင့် နားတာဘက် ကိုက်နေတာ ၃ ရက်လောက် ရှိပါပြီ။</p> <p>(Answer: doctor)</p>	<div style="display: flex; justify-content: space-around;"> Correct <input type="checkbox"/> Incorrect <input type="checkbox"/> </div>
	<p>#4: You have a small cut on your finger ၄။ သင့် လက်ချောင်းမှာ စားနည်းနည်း ရှာသွားပါတယ်။</p> <p>(Answer: yourself)</p>	<div style="display: flex; justify-content: space-around;"> Correct <input type="checkbox"/> Incorrect <input type="checkbox"/> </div>
	<p>#5: You think you have broken your ankle ၅။ သင့်ခြေကျင်းဝတ် ခေါက်သွားတယ်လို့ သင် ထင်ပါတယ်။</p> <p>(Answer: hospital)</p>	<div style="display: flex; justify-content: space-around;"> Correct <input type="checkbox"/> Incorrect <input type="checkbox"/> </div>
	<p>#6: You have a big rash on your back ၆။ သင့်ကျောကုန်းမှာ အနီရောင်မိတ်တွေ ထင်ပါတယ်။</p> <p>(Answer: doctor)</p>	<div style="display: flex; justify-content: space-around;"> Correct <input type="checkbox"/> Incorrect <input type="checkbox"/> </div>
<i>Give 1 point for all 6 correct, 0.5 point for 3-5 correct, and 0 points for 0-2 correct</i>		

5 ၅။	<p>If you were at the hospital and needed an interpreter, what would you say in English or do to ask for one?</p> <p>သင်ဟာ ဆေးရုံမှာ ရောက်နေပြီး စကားပြန်တယောက် လိုအပ်နေတယ်ဆိုရင် အင်္ဂလိပ်လို ဘယ်လို မေးမလဲ။ စကားပြန်တယောက် ရဖိအတွက် သင် ဘယ်လို အကူအညီတောင်းမလဲ။</p>
<p><i>Response 1:</i></p>	
	<input type="checkbox"/> Fully correct <input type="checkbox"/> Correct but requires prompt <input type="checkbox"/> Incorrect
<p><i>If needed, response 2:</i></p>	
	<input type="checkbox"/> Correct <input type="checkbox"/> Incorrect
<i>Give 1 point for fully correct initial response, or give 0.5 point for each correct answer (maximum 1 point)</i>	

A fully correct initial response would include a question or a statement in English signifying the need for an interpreter and an indication of which language is needed (1 point). If the participant does not say the name of her or his language, **prompt “How would you tell them what language you speak?”** “မြတ်စွာ မြတ်စွာ မြတ်စွာ”

“မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ”(response must be in English). English responses need not be grammatically correct but must be comprehensible. Demonstrating the use of a ‘language request’ card or stating that the participant would call someone they know who speaks English should be awarded full credit (1 point). If the participant states that s/he already speaks English, **prompt “What if you needed to ask for an interpreter for another person?”** “မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ”

“မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ”

6 ၆။	<p>When your [name of initial assistance program] ends, how will you/your family get money?</p> <p>သင့်ရဲ့ [ကန်းအဆင့် အထောက်အပံ့ အခိုအစဉ်] အဆုံးသတ်သွားတဲ့အခါ သင့်နဲ့ သင့်မိသားစုတွေ ဘယ်နေရာကနေ ငွေကြေးအထောက်အပံ့ ရယူနိုင်ပါမလဲ။</p>
<p><i>Response 1:</i></p>	
	<input type="checkbox"/> Correct <input type="checkbox"/> Prompt <input type="checkbox"/> Incorrect
<p><i>If needed, response 2</i></p>	
	<input type="checkbox"/> Correct <input type="checkbox"/> Incorrect
<i>Give 1 point for correct initial response or response to prompt (maximum 1 point)</i>	

If the participant says something vague like “the government” or “the community,” prompt **“Can you be more specific?”** “မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ”(the participant must then name or describe a government/community program or office). If the participant states that another family member will support her or him, prompt **“How will s/he get money to support the family?”** “မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ မြတ်စွာ”

Depending on the participant’s situation, correct responses may include employment of self or other household

members as well as federal or state income supports.

7 ၇။	What are two things a refugee can do to become employed? ခုက္ခသည်တိုး အလုပ်အကိုင် ရရှိဖို့အတွက် လုပ်ဆောင်နိုင်တဲ့ အရာနှစ်ခုက ဘာတွေပါလဲ။	
<i>Response 1:</i>		Correct <input type="checkbox"/> Prompt <input type="checkbox"/> Incorrect <input type="checkbox"/>
<i>Response 2:</i>		Correct <input type="checkbox"/> Prompt <input type="checkbox"/> Incorrect <input type="checkbox"/>
<i>If needed, response 3:</i>		Correct <input type="checkbox"/> Incorrect <input type="checkbox"/>
<i>Give 0.5 point for each correct answer (maximum 1 point)</i>		
<p><i>Response should reflect tangible steps toward employment, including steps on a job search or application, learning English, job training, or getting necessary documentation. If refugee's response is too general (e.g., "go to the agency") or related to attributes that make one employable (e.g., "be hardworking and honest"), prompt "Can you think of anything else?" "တဗြား ဇောက်ထပ် တရာ့ ဘာတွေ ရှိရင်းမလဲ။" If the refugee indicates they cannot work due to age or disability or if they are already employed, prompt "What can any refugee do to become employed?" "ဘယ် ခုက္ခသည်မဆို အလုပ်ရရှိအတွက် ဘာလုပ်နိုင်ပါသလဲ။"</i></p>		
8 ၈။	Imagine I am a friend who is staying with you at your home. Tell me how to get from your home to the nearest grocery store. Be sure to give me specific instructions so that I can get there by myself. ကျနော်/ကျမကို သင်နဲ့အတူနေတဲ့ မိတ်ဆွေတယောက်အဖြစ် စိတ်ထဲမှာ စဉ်းစားကြည့်ပါ။ အမိမာန် အနီးဆုံး ကုန်စုံဆိုင်ကို ဘယ်လို သွားရမလဲဆိုတာ ပြောပြပါ။ အဖော်မပါဘဲ တယောက်တည်း သွားတတ်အောင် သေသေချာချာ အသေးစိတ် ရှင်းပြပေးပါ။	
<i>Response:</i>		Correct <input type="checkbox"/> Prompt <input type="checkbox"/> Incorrect <input type="checkbox"/>
<i>If needed, response 2:</i>		Correct <input type="checkbox"/> Incorrect <input type="checkbox"/>
<i>Give 1 point for correct initial response or response to prompt (maximum 1 point)</i>		

Assessor may substitute another critical service such as drug store, food pantry, or laundromat (if not in participant's own apartment complex). Correct answers may be a description of driving or walking directions or stating which bus/train to take and where to get off. The participant need not name specific streets but should provide some description of which direction and how far to go (if walking or driving) or how far to go on public transportation. The answer should provide sufficient evidence that the participant knows where the grocery store or other critical service is; the question is not testing the participant's ability to provide directions.

9	What might happen if you do not pay your rent? သင့်ရဲ့ အိမ်ခန်းငှားခကို သင် မပေးမိဘူးဆိုရင် ဘာတွေ ဖြစ်လာနိုင်မလဲ။															
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 5px;">Response 1:</td> <td style="text-align: center; padding: 5px;">Correct <input type="checkbox"/></td> <td style="text-align: center; padding: 5px;">Prompt <input type="checkbox"/></td> <td style="text-align: center; padding: 5px;">Incorrect <input type="checkbox"/></td> </tr> <tr> <td style="padding: 5px;">If needed, response 2</td> <td style="text-align: center; padding: 5px;">Correct <input type="checkbox"/></td> <td style="text-align: center; padding: 5px;">Incorrect <input type="checkbox"/></td> <td></td> </tr> </table>		Response 1:	Correct <input type="checkbox"/>	Prompt <input type="checkbox"/>	Incorrect <input type="checkbox"/>	If needed, response 2	Correct <input type="checkbox"/>	Incorrect <input type="checkbox"/>								
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Give 1 point for correct initial response or response to prompt (maximum 1 point)																
<p>If participant states that another family member pays the rent, prompt “What might happen to your family if [name of family member] does not pay the rent?” “တကယ်ကို စီသားစုထဲက တစေယာက် [စီသားစုဝင်ရဲ့ နံပါတ်] ကလည်း အိမ်ငှားခကို မပေးဘူးဆိုရင် ဘာတွေ ဖြစ်လာနိုင်မလဲ။” Correct answers include become evicted/have to leave the home, bad credit report, get sued by landlord, other legal consequences depending on the locality.</p>																
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Answers may be stated as things to do or to have (e.g., supervise children in the bathtub, keep a fire extinguisher in the apartment) or things to avoid (e.g., don't smoke in bed).

11 Imagine you are helping a newly-arrived refugee learn to use the local transportation system (buses or subway). What are two specific things you would tell or show him or her in order to take the bus or subway? ၁၁။ အသစ်ရောက်လာတဲ့ ဒုက္ခသည်တယောက်ကို ကိုယ့်အရပ်အောက် အများသုံးယောဉ် (ဘက်စိကား သို့မဟုတ် မြေအောက်ရထား) အသုံးပြုတတ်အောင် သင်က ကူညီပေးတာမျိုး စဉ်းစားကြည့်ပါ။ ဘက်စိကား သို့မဟုတ် မြေအောက်ရထား စီးတတ်ဖို့အတွက် သူ သို့မဟုတ် သူမကို သင် ရှင်းပြပေးနိုင်မယ့် ဒါမှမဟုတ် လိုက်လုပ်ပြသပေးနိုင်မယ့် အရာနှစ်ခုကို ပြောပြပါ။	Correct <input type="checkbox"/> Incorrect <input type="checkbox"/>
<i>Detail 2:</i>	Correct <input type="checkbox"/> Incorrect <input type="checkbox"/>
<i>Give 0.5 point for each correct answer (maximum 1 point)</i>	
<i>EXEMPTION: There is no public transportation</i>	
<input type="checkbox"/> Exempt	

Relevant details might include: buy a ticket, use a ticket, use coins to pay, read a map, board the train/bus, exit the train/bus, where to get on, where to get off (each of those counts as one detail). If participant is likely to need specialized transportation for the disabled, ask about this system. For specialized transportation, one detail such as whom to call may suffice, depending on the level of independence required to access/use service.

TOTAL SCORE:	_____ out of _____
Total points awarded	# questions attempted (9.5, 10, or 11)