

HEALTHCARE IN THE U.S. GUIDED WORKSHEET (PROVIDER VERSION)

The following worksheet can be used to guide participants' understanding of the Healthcare in the U.S. **fact sheet, podcast, or video**. The information across these three resources are the same. You may add additional statements and information based on participant needs.

PART I: AGREE OR DISAGREE

Ask participants to answer the following questions. You may first ask them to answer without the fact sheet (podcast or video), and then provide them with the fact sheet (or podcast or video) to check themselves. You may give them the statements to complete independently, or in groups, or read them out loud. You may provide additional information as necessary after each statement.

1. Your Resettlement Agency will help you arrange your initial health screening. (Agree)
2. Emergency rooms are for sudden and serious health problems. (Agree)
3. You can go to the hospital for all health needs for no cost. (Disagree)
4. You do not have the right to an interpreter at the doctor's office. (Disagree)
5. Good health care includes treatment by a mental health professional when it is needed. (Agree)
6. Many illnesses can be prevented through cleanliness, proper nutrition, exercise, and adequate sleep. (Agree)

PART II: DISCUSSION QUESTIONS

Depending on the group, ask participants the following discussion questions after they have reviewed the fact (podcast or video). They may generate responses in pairs or groups and report back, or you can have them respond directly to you. The answers provided are based on the fact sheet, podcast, and video, but you may add to the lists and/or adapt answer as needed to your local context.

1. What may happen during your initial health screening?

Answers:

- The screening will identify health problems that may affect your resettlement, such as your ability to work or your child's ability to go to school.
- Your children may receive immunizations during the screening.

2. What is the difference between a public health department, a clinic, and a hospital?

Answers:

- Public Health Departments provide immunizations against diseases and offer other preventative health services, including testing and treatment for tuberculosis
- Community Clinics and Health Centers provide basic health services and health counseling. Some also provide dental care and eye examinations.
- Hospitals are for patients with special problems who need tests and surgery. Normally your doctor will refer you to a hospital.

3. What are your healthcare rights?

Answers:

- You have the right to interpreter services and you have the right to confidentiality.
- Everything that takes place between you and your healthcare provider is confidential under law. Your healthcare provider cannot tell your family, your friends, or your employer about your health situation without your permission.

4. How will your initial medical costs be covered?

Answers:

- All refugees admitted to the U.S. will receive some form of health insurance paid by the government for at most 8 months after arrival. While this health insurance will pay for all your critical health needs, it may not include dental or eye care.

HEALTHCARE IN THE U.S. GUIDED WORKSHEET (PARTICIPANT VERSION)

PART I: AGREE OR DISAGREE

Identify whether you Disagree or Agree with the following statements. Circle the correct answer.

1. Your Resettlement Agency will help you arrange your initial health screening. True False
2. Emergency rooms are for sudden and serious health problems. True False
3. You can go to the hospital for all health needs for no cost. True False
4. You do not have the right to an interpreter at the doctor's office. True False
5. Good health care includes treatment by a mental health professional when it is needed. True False
6. Many illnesses can be prevented through cleanliness, proper nutrition, exercise, and adequate sleep. True False

PART II: DISCUSSION QUESTIONS

Use the **fact sheet**, **podcast**, or **video** to answer the following questions.

1. What may happen during your initial health screening?

2. What is the difference between a public health department, a clinic, and a hospital?

3. What are your healthcare rights?



4. How will your initial medical costs be covered?

