

RESETTLEMENT SERVICES IN THE U.S. (PROVIDER VERSION)

The following worksheet can be used to guide participants' understanding of the Resettlement Services in the U.S. **fact sheet**, **podcast**, and **video**. The information across these three resources are the same. You may add additional statements and images based on participants' needs.

AGREE OR DISAGREE

Ask participants to answer the following statements and follow-up questions, if necessary. You may first ask them to answer without the fact sheet (podcast or video), and then provide them with the fact sheet (podcast or video) to check themselves. You may give them the statements to complete independently, or in groups, or read them out loud. Answers provided are from the fact sheet, podcast, and video. You may provide additional information as necessary after each statement.



A Resettlement Agency is a government agency that assists refugees who come to the U.S. (Disagree).

Follow-up:

How will the Resettlement Agency help you? For how long?

Resettlement Agencies will help you with basic services and living costs for your first 30 days in the U.S., and if needed, up to 90 days.

Who else will help you?

The Resettlement Agency will connect you to other organizations and services.



The Resettlement Agency is required to buy you a car.

Follow-up:

What can you do to purchase a car?

- *Find employment.*
- *Save and earn money to purchase a car.*



The Resettlement Agency is required to meet you at the airport. (Agree)

Follow-up question:

What else will the Resettlement Agency do after they meet you at the airport?

Provide transportation to housing.



The Resettlement Agency is required to provide you with safe, decent, and sanitary housing. (Agree)

Follow-up questions:

Will you be provided with basic furniture and household items?

Yes. You will be provided basic furniture and household items. The items do not have to be new, but they must be clean and in good condition.

Will you receive the same housing and household items as friends who came before you?

Different refugees may receive different services because of factors such as family size, age of family members, resettlement site, and income.



The Resettlement Agency is required to buy you a new television. (Disagree)

Follow-up question:

What can you do to purchase a television?

- *Find employment.*
- *Save and earn money to purchase a television.*



The Resettlement Agency is required to provide food or food allowance. (Agree)

Follow-up question:

How long will you receive food or a food allowance from the Resettlement Agency?

Until food stamps are received or the family can provide its own food.



The Resettlement Agency is required to purchase you and your family a new computer. (Disagree)

Follow-up question:

Will the Resettlement Agency transport you and your family to the park for a day?

No. The Resettlement Agency will only provide transportation to and from required services.



The Resettlement Agency will provide you with an orientation to your new community and life in the United States. (Agree)

Follow-up question:

What are some things you can do to orient yourself to your new U.S. community?

Explore your neighborhood, visit local library or parks, become familiar with taking public transportation.



If you consider moving to another community, the Resettlement Agency will pay for your move. (Disagree)

Follow-up question:

What should you do if you and your family are thinking about moving?

Discuss moving with your Resettlement Agency. There are many good reasons to stay in your resettlement community for at least six months to one year.