

WORKING WITH YOUR RESETTLEMENT AGENCY (PARTICIPANT VERSION)

PART I: AGREE OR DISAGREE

Identify whether you Disagree or Agree with the following statements. Circle the correct answer.

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|--|-------|----------------------------------|----------|-----------------------|
| 1. Resettlement Agencies only serve refugees and no other populations. | Agree | <input checked="" type="radio"/> | Disagree | <input type="radio"/> |
| 2. Resettlement Agencies serve clients equally and clients receive same support and dedication from case managers. | Agree | <input checked="" type="radio"/> | Disagree | <input type="radio"/> |
| 3. Resettlement Agency staff may be former refugees or immigrants themselves. | Agree | <input checked="" type="radio"/> | Disagree | <input type="radio"/> |
| 4. Resettlement agencies will not provide essential items for your home or apartment. | Agree | <input checked="" type="radio"/> | Disagree | <input type="radio"/> |
| 5. A case manager will meet with you during a first home visit and give you an overview of services and first week in the U.S. (Agree) | Agree | <input checked="" type="radio"/> | Disagree | <input type="radio"/> |

PART II: DISCUSSION QUESTIONS

Use the **video** to answer the following questions.

1. What must the Resettlement Agency do when you arrive at the airport in the U.S.?

2. Who is your case manager and how may they support you?

3. What essential items will the Resettlement Agency ensure you have in your housing?

4. Why is it important to communicate with your case manager or Resettlement Agency staff?