APPENDIX

PRE-ASSESSMENT QUESTIONNAIRE (PROVIDER VERSION)

Have participants consider the following statements and identify whether they agree or disagree. After they complete the questionnaire, ask the additional follow-up questions as appropriate. You may choose to go through each statement and ask the follow-up questions, or use only a few statements that are most relevant. CO providers may adapt questionnaire based on client need.

Statement	Suggested Follow-Up Questions
I can make a monthly budget.	What steps do you take?What is the reason for creating a budget?What makes it difficult to create a budget?
I have had a loan.	What are your perceptions of loans?Are they positive or negative?
I have used a bank.	What was your experience?What kind of account did you use?
I know the difference between a checking and savings account.	Can anyone explain the difference?
There are a lot of options for banking.	 Can you explain more about the options for banking you have experienced?
I am good at saving money.	What do you do to be good at saving money?What is the value of saving money?Is it easy or difficult to save money?
I am good at identifying essential needs.	What are essential needs?
I have managed my living expenses well in the past.	Can someone give an example?What strategies did you use?
I regularly use a budget to manage my expenses.	What types of expenses do you have?What are the benefits of using a budget?What else do you do to manage expenses?
Using a bank is safe and secure.	What are your perceptions of banking?
It is good to have loans.	 What are some examples of when it is good to have loans? Bad?
I am comfortable with borrowing money.	What are the consequences of borrowing money?What are the benefits?

PRE-ASSESSMENT QUESTIONNAIRE (PARTICIPANT VERSION)

Consider the following statements and identify whether you agree or disagree.

Statement	Agree	Disagree 💮
I can make a monthly budget.		
I have had a loan.		
I have used a bank.		
I know the difference between a checking and savings account.		
There are a lot of options for banking.		
I am good at saving money.		
I am good at identifying essential needs.		
I have managed my living expenses well in the past.		
I regularly use a budget to manage my expenses.		
Using a bank is safe and secure.		
It is good to have loans.		
I am comfortable with borrowing money.		