

WHO IS THE CULTURAL ORIENTATION RESOURCE EXCHANGE (CORE)?

CORE is a technical assistance program funded by the U.S. Department of State, Bureau of Population, Refugees, and Migration (PRM) to connect and support global resettlement staff to deliver effective Cultural Orientation (CO) which helps newcomers achieve self-sufficiency in the United States. At CORE individuals can find resources on how to [onboard new CO providers](#), [effective strategies for delivering CO](#), and [refugee-facing resources](#) available in multiple languages.

5-ESSENTIAL STEPS FOR NEW RAS

Local RA leadership has a lot to consider when establishing CO programming. Below are five essential steps and resources CORE recommends to ensure a strong foundation for CO delivery.

1

LEARN ABOUT CULTURAL ORIENTATION

Refugees resettled in the United States receive CO programming to acquire vital knowledge, skills, and attitudes needed to adapt to their new lives and achieve self-sufficiency. CO is provided both overseas and domestically in the United States.

- ☐ Read more on [CORE's About CO](#) webpage.
- ☐ Take [CORE's CO Defined self-paced course](#).



2

DETERMINE WHO WILL DELIVER CULTURAL ORIENTATION

How CO is delivered is influenced by a variety of factors (i.e., funding, staffing, local resources). CORE considers the term CO provider to be inclusive of any individual tasked with providing CO. It is important to clearly identify roles and responsibilities for CO delivery.

- ☐ Review the current [research and evidence](#) for effective CO programming.
- ☐ Explore the concept of the [Whole-Office Approach to CO](#).



3

TRAIN APPROPRIATE STAFF

CORE's technical assistance is agile and flexible, providing written resources, self-paced learning opportunities, webinars, and virtual practicums to supplement local trainings and resources. All resettlement staff are encouraged to subscribe to the [CORE Connection Newsletter](#).

- ☐ Explore [CORE's Provider Onboarding](#) resources.
- ☐ Ask staff responsible for CO to sign up for [CORE's Learning Platform](#) and learn more about effective CO delivery.
- ☐ Staff struggling to navigate CORE's website? Contact us through our [Request Assistance Form](#).

4

CREATE YOUR CURRICULUM USING THE CO OBJECTIVES & INDICATORS (CO O&Is) AND AVAILABLE RESOURCES

The CO O&Is provide a framework for CO delivery and outline what refugees are expected to do or say by the end of CO. CORE's resources are based upon the CO O&Is. CORE references the CO O&Is and builds resources around what refugees are expected to do or say. By using these resources, CO providers ensure they are covering each of the topics, objectives, and indicators.

- ☐ Review the [Overseas and Domestic CO O&Is](#).
- ☐ Explore [CORE's Activity Bank](#).
- ☐ Incorporate refugee-facing resources from [Settle In](#).



5

DEVELOP POLICIES ON CULTURAL ORIENTATION DELIVERY

CO programming needs to remain responsive to refugee needs. Staff are encouraged to work with local and national leadership on developing CO policies, as appropriate.

- ☐ Explore CORE guidance on adapting CO for different situations including [working with interpreters](#), [remote CO delivery](#), and [using volunteers in CO](#).

